



## 2020 VIRTUAL JOINT CONFERENCE FAQs

### **When will registration open for the Virtual Conference?**

Registration is now open! Register here:

[http://www.rsvpbook.com/event\\_page.php?id=541425&p=2750&541425=](http://www.rsvpbook.com/event_page.php?id=541425&p=2750&541425=)

### **If I am not available on October 22<sup>nd</sup> and 23<sup>rd</sup>, can I still register for the Virtual Conference?**

Yes! All workshop sessions will be available to revisit after the conference. You will have access to over 60 on-demand workshops that you can access on your own time. Please note: Only registered attendees will be able to log in to the OnDemand content from the credentials sent via email.

### **What is the registration fee for the virtual conference?**

Conference registration fees for members will begin at \$250 per person if 5 or more staff from one agency attend or \$265 per person. The fee for non-members will be \$399 per person. Conference registration includes access to 4 keynote sessions, over 50 workshops, opportunities to virtually network with colleagues from around the state and connect with exhibitors.

### **Will the virtual conference have programs and other content similar to the in-person Joint Conference?**

Yes. The Network and CAPP A's virtual conference will still feature high-quality keynote presentations, workshops on statewide issues and workshops discussing the latest developments and insights on the most important issues affecting the early care and education field. The conference will also have a virtual exhibit hall where attendees can visit with exhibitors and learn more about their products and the services they offer. There will also be opportunities where you can network with your colleagues who you normally meet at the conference.

### **What about my hotel room reservation at the DoubleTree and overflow hotels?**

Any room reservation made at the DoubleTree must be canceled by the individual. If you still need to cancel, please call the DoubleTree at (916) 929-8855. All room reservations made at the overflow properties (Hilton Arden West, Courtyard Marriott and the Fairfield Marriott) will be automatically cancelled for you by those hotels.

### **When will the conference program agenda be available?**

The workshop program is now available here:

<https://cappa.memberclicks.net/assets/Conference/2020/AC20%20Program%20for%20Worksh ops.pdf>

### **How will I access the Virtual Conference?**

All registrants will be sent an individual log-in via email the week of the conference. You will need to register with the email that you will use to access the virtual platform.

### **Where can I go if I need assistance during the virtual conference?**

Once you are logged into the Conference, there will be a welcome video explaining where to go and how to access everything on the platform.

If you need Immediate Technical Assistance, Don't hesitate to get in touch if you can't find the answer to your question. There will be a Live Chat box in the Help Desk or you can call 469-200-6660 or Email: [prod\\_support@innoviapro.com](mailto:prod_support@innoviapro.com)

If you are needing Registration & Program Assistance Please contact Danielle Metzger at:  
Phone: 916-567-6797  
Email: [danielle@cappaonline.com](mailto:danielle@cappaonline.com)

### **Are the virtual conference sessions being recorded?**

Yes, all sessions will be recorded. Any sessions that were done live won't be available until the following day. However, all of the pre-recorded sessions can be viewed any time after the allotted show time.