JOB ANNOUNCEMENT

Position Title: Child Care Case Manager & Support Specialist

Program: Child Care Resource and Referral

Salary: \$18.81 to \$19.81 per hour with benefit package
Work Year: 40 hours per week: 12 months, 250 paid days

Deadline: Until Filled



Child and Family Services

- > Associate Degree in Human Service field -- Bachelor's Degree desired.
- > Two (2) years' experience working in a State or Federal funded program
- > Experience in Adult Training
- > Knowledgeable of local resources
- ➤ Proof of COVID-19 vaccination or consent to weekly testing with exemption
- ➤ Ability to lift and/or move up to 10-25 pounds and occasionally up to 50 pounds
- > Valid driver's license and insured reliable transportation
- > Bilingual English/Spanish Required
- > responsible for a caseload of approximately 60 families
- > collect, analyze and maintain documentation to establish families' eligibility and need, certify child care schedule, and determine amount of family fee
- receive and process monthly child care provider payments
- > provide Trauma-Informed Care training and coaching to child care providers
- > assist foster families in locating immediate child care and related resources
- > support enrolled families and their child care providers to have a positive working relationship by answering questions and providing technical assistance
- > provide information and assistance regarding Guardian (criminal record clearance), and follow-up to ensure required clearance for exempt child care providers
- > establish/maintain hard copy and electronic files for enrolled families and exempt child care providers that include all current and required information/documentation
- > provide information about State and Federal funded child care options, and assist families to become part of the Eligibility List
- > provide child care referrals and counsel parents to make informed decisions about child care
- > provide information, resources, and technical assistance regarding child care licensing and child and family related issues

Applications without the required documentations will not be considered

- 1. Complete Application and Resume
- 2. Copy of Associate Degree or Bachelor's Degree
- 3. Copy of Unofficial Transcript(s)
- 4. Letters of Recommendations (1 professional and 1 personal)

How to Apply

- Applicants can apply online at <u>www.glenncoe.org</u>, by clicking the tab "career opportunities."
- Child and Family Services
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