

September 2018 Featured Agency of the Month Family Resource & Referral Center of San Joaquin County



Family Resource & Referral Center was founded with a Child Care Resource & Referral grant in 1980 & serves as the only Alternative Payment (AP) provider agency administering Stages 1, 2 & 3, CalWORKs Child Care funds in San Joaquin County. R&R has become a leader in the region in improving the quality of care in Family Child Care Homes.

- FRRC has administered the Child and Adult Care Food Program since 1980 and in recent years has expanded to ten counties outside of San Joaquin.
- Beginning in 2014, FRRC began providing CalWORKs Employment Services. Being able to offer child
 care assistance and help clients locate a child care provider are unique assets and value added
 services that FRRC provides in the delivery of CalWORKs Employment Services.
- FRRC also has several programs funded by First 5 San Joaquin such as the Home Visitation Initiative (HVI). HVI provides parents of children ages 0 to 5 with the Parents as Teachers curriculum in the parents' home and access to additional services to assist in their child's healthy development. Additionally, the CalWORKs Helping to Enhance Parents' Potential (CalHEPP) program provides services for CalWORKs families to be successful. The Help Me Grow Program offers Developmental Screenings and referrals for 0-5 year olds. The SJTEETH Program provides assistance to families in choosing a dental provider and support during the dental appointments.
- In the last five years, FRRC has diversified services and expanded the organization's mission to include working with area teens at the Teen Impact Center (TIC) through a public/private partnership with the City of Stockton. Over 11,000 youth were served at the TIC in the 2016-17 Fiscal Year.
- FRRC partners with Stanislaus County to provide Early Head Start services for 77 eligible children in licensed Family Child Care Homes.
- In October, 2015, FRRC opened a high quality preschool for 216 children, Joan Richards Learning Village, in honor of their founder.

In April 2015 FRRC began providing 211 Information and Referral Services and launched 2-1-1 San Joaquin in order to connect families and individuals to concrete support in times of need. 2-1-1 is a telephone line reserved by the Federal Communications Commission for the sole purpose of improving access to health, disaster response and human services.

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