



Welcome to our 2017 Child Care Study. We understand that you are all working hard to implement changes within your programs, and we appreciate your time. We ask that the survey be completed by close of business November 30, 2017.

Last year, thanks to your reporting, we were able to effectively advocate for 12-month eligibility and an increase in the State Median Income. For example, based on responses from last year's survey, we were able to highlight that on average 96% of families on varied work schedules remained eligible following 4-month eligibility review processes. Considering the fact that the large majority of families remained eligible after review, it became clear that this regulation was merely an unnecessary administrative hassle and this data was used in advocacy efforts.

This year, we hope to expand on that by highlighting the positive changes that are occurring within the field, and sharing that information with legislators which championed and made child care a priority. We would like to highlight the amazing work that is being done by you, the child care and early education field, and to learn about innovative services and procedures in hopes of expanding and broadening our reach. Most of all, the data received from this year's survey has the overarching goal of being used to continue to stabilize families and children.

This survey was created in collaboration with numerous entities including: California Alternative Payment Program Association, California Child Development Administrators Association, California Child Care Resource and Referral Network, Child Care Law Center, Parent Voices, and Northern Directors Group. We appreciate your taking the time to complete this survey.

We would like to thank, in particular, Dr. Susan Savage of Child Care Resource Center, Dr. Susan Roll of Chico State University, and PHD Candidate Laura Pryor of Child Care Law Center for their input on survey design.

1. Name of agency/organization
2. Name and Title of individual completing survey
3. At what e-email address may we contact you if we need additional follow-up?
4. Which of the following child-care contract types does your organization manage?
 - CalWORKs Stage 1
 - CalWORKs Stage 2
 - CalWORKs Stage 3
 - Alternative Payment Program (CAPP)
 - General Child Care and Development (CCTR)
 - Head Start/ Early Head Start
 - Part-Day State Preschool (CSPP)
 - Full-Day State Preschool (CSPP)
 - Family Child Care Home Education Network (FCCHEN)
 - Migrant Alternative Payment Program (CMAP)

- Migrant Program (CMIG)
 - Other (please specify)
5. The law requires agencies to reassess family fees based on the updated July 1, 2017 family fee schedule.
- a. On June 30th, 2017, by program, how many **total** families were paying family fees?
 - i. CalWORKs Stage 2
 - ii. CalWORKs Stage 3
 - iii. Alternative Payment Program (CAPP)
 - iv. General Child Care and Development (CCTR)
 - v. Part-Day State Preschool (CSPP)
 - vi. Full-Day State Preschool (CSPP)
 - vii. Family Child Care Home Education Network (FCCHEN)
 - viii. Migrant Alternative Payment Program (CMAP)
 - ix. Migrant Program (CMIG)
6. As of October 31, 2017, by program, how many of those same families are **no longer** paying fees?
- i. CalWORKs Stage 2
 - ii. CalWORKs Stage 3
 - iii. Alternative Payment Program (CAPP)
 - iv. General Child Care and Development (CCTR)
 - v. Part-Day State Preschool (CSPP)
 - vi. Full-Day State Preschool (CSPP)
 - vii. Family Child Care Home Education Network (FCCHEN)
 - viii. Migrant Alternative Payment Program (CMAP)
 - ix. Migrant Program (CMIG)
7. By program, how many of those same families are still family paying fees, but have had their family fees **reduced**?
- i. CalWORKs Stage 2
 - ii. CalWORKs Stage 3
 - iii. Alternative Payment Program (CAPP)

- iv. General Child Care and Development (CCTR)
- v. Head Start/ Early Head Start
- vi. Part-Day State Preschool (CSPP)
- vii. Full-Day State Preschool (CSPP)
- viii. Family Child Care Home Education Network (FCCHEN)
- ix. Migrant Alternative Payment Program (CMAP)
- x. Migrant Program (CMIG)

8. Has your agency completed all family fee **refunds** to families who qualify for refunds based on the updated July 1, 2017 family fee schedule?

- Yes
- No
- Some
- N/A

9. If you answered "Yes" or "Some" to the above question, how many total families has your agency **refunded** as a result of the updated July 1, 2017 Family Fee Schedule?

10. Has your agency completed all family fee **credits** to families who qualify for refunds based on the updated July 1, 2017 family fee schedule?

- Yes
- No
- Some
- N/A

11. If you answered "Yes" or "Some" to the above question, how many total families has your agency **credited** as a result of the updated July 1, 2017 Family Fee Schedule?

12. Who collects family fees?

- We, the contracting agency, collect family fees
- The child care providers collect family fees.
- Both
- Other

13. On October 31, 2017, how many families were at 70% of above of the state median income based on the OLD family fee schedule?

14. (Alternative Payment Program Agencies question) How many child care providers, will be paid in full because parents are no longer paying fees? (for agencies where parents pay their parent

fees directly to their provider)

15. What other types of services does your agency provide besides child care assistance?

- Housing
- Head Start Sites
- Food Assistance
- Nutrition Programs
- Transportation Vouchers
- Car Seat Distribution
- Domestic Violence Services
- Health Care Services
- Immigration Services
- Legal Services
- Clothing Drives
- Parenting Classes
- Job Training Opportunities
- Family Planning
- N/A

16. What counties does your agency provide services in, program-wide?

17. When a family applies for child care, does your agency have standard questions for determining whether a family is eligible for CalWORKS child care? (yes, no, other, please explain)

18. If you answered "Yes" to the above question (yes, agency does have standard questions for determining whether a family is eligible for CalWORKs child care), please explain in as much detail as possible.

19. Does your agency evaluate whether families on your child care wait list are CalWORKs eligible or have become CalWORKs eligible since date of application?

20. If yes, please explain in as much detail as possible.

21. Does your agency have the CalWORKs Stage 1 child care contract? (yes, no, other please explain)

22. If yes, has your agency identified reasons why some families do not get or keep their Stage 1 child care?

23. If yes, what are the reasons?

24. On October 31, 2017, how many families have at least one parent with a variable work schedule?

25. On October 31, 2017, how many families qualified for child care based on the following need:
 - a. Attend school or vocational training
 - b. Have a child identified as “at-risk”
 - c. Seeking employment
 - d. Seeking permanent housing
 - e. We do not collect this data

26. Regarding the recent changes in regulation: 12-month eligibility, increase in the State Median Income, and changes in Family Fee Schedule, is there anything else you feel is important to share with us?